

Tech Tip Tuesday—December 17, 2013

by David Hirsch

Livery Coach User Meeting at the LCT Show in Las Vegas

Livery Coach will be having its annual user meeting in Las Vegas immediately preceding the LCT show. The user meeting will be on Saturday, February 15 from 2pm to 4pm. Further details (such as the room number, and an invitation with RSVP) will be sent separately as the date draws closer. We hope to see you all in Las Vegas.

Tech Tip on Hiatus

The Livery Coach Tech Tip Tuesdays will be taking a break for the next two weeks. Tech Tip Tuesday will resume on Tuesday, January 7, 2014.

Security

Access to various functions and features in Livery Coach is controlled through Maintain...Security. This is where you set up users and give them various permissions.

Sometimes, if something got changed, or if you are trying to tighten up security, you want to see all the people who have a particular security function.

This is easily accomplished...simply go to Maintain...Security...and select the "Search Security Option". Pick the function you are curious about, and you will see a list of all the users with that security permission.

For example, below shows a list of all the people in this sample system who have permission to delete trips. (The names are blurred in this screen shot to protect the innocent...they will not be blurred on your system).

The most sensitive security settings—the ones you should check and restrict to as few people as possible—are as follows:

Security – anyone who has this can add users or change his or her own security—so be careful with this one

Trip Deletable – this options allows the user to DELETE trips...which, in the wrong hands, can allow a user to delete a (presumably) cash trip, split the cash with the chauffeur, and take money out of your pocket.

Trip Count – Revenue View – this option allows the user to see what the revenue is for any day or date range. So unless you are comfortable with a user knowing what your revenue is, we suggest you restrict this option.

